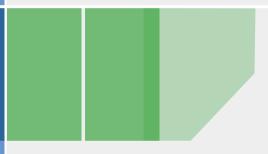


# **Open Security Assessment of Enterprise Solutions**

Case Study on Enterprise E-mail (in)Security Solutions OWASP Security Baseline



**Marian Ventuneac**Security Analyst, PhD
Genworth Financial



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The OWASP Foundation <a href="http://www.owasp.org">http://www.owasp.org</a>

## **Background**

■ Security Researcher

http://www.ventuneac.net

http://secureappdev.blogspot.com

- OWASP Ireland Dublin
- OWASP Ireland Limerick Chapter

https://www.owasp.org/index.php/Ireland-Limerick

- Security & Software Engineer, PhD, MEng
  - ▶ Data Communication Security Laboratory, University of Limerick
  - Distributed Systems, Technical University of Cluj-Napoca

## **Agenda**

- Enterprise E-mail Security Solutions (anti-spam & anti-virus)
  - Software
  - ▶ Hardware/Software Integrated Appliances
  - Virtual Appliances
  - Security-as-a-Service (SaaS)
- A Simple Threat Model
- Risks of Enterprise E-mail (in)Security
- Testing E-mail (in)Security Case Studies
- OWASP Security Baseline Project (Alpha)

## **Do We Need E-mail Security Solutions?**

- State of spam
  - ▶ April 2010, 89.22% of all messages
  - ▶ April 2011, 74.81% of all messages (source: State of Spam & Phishing, May 2011, Symantec)
- Enterprise E-mail anti-spam and anti-virus solutions
  - Protect against malware, viruses and phishing, e-mail harvesting or denial of service attacks
  - ▶ Spam and viruses filtering rate between 95% and 99.x%
  - Ensures business continuity
  - Central to any enterprise's security infrastructure
- Free and commercial webmail offerings often employ enterprise anti-spam and anti-virus solutions

## **Enterprise E-mail Security Solutions**

#### **Overview**

- Virtually all security vendors offer e-mail security solutions
- Software
  - Usually built for specific network infrastructures and servers
  - ▶ Require pre-configured operating systems
  - ▶ Come with a lengthy list of hardware and software requirements
  - ▶ Significant effort is required to integrate and configure it
- Hardware/Software Integrated Appliances
  - ▶ More robust, providing increased performance and scalability
  - ▶ Require less configuration during integration
  - Employ hardened operating systems and pre-configured security software
  - ▶ Control-locked by the vendors

## **Enterprise E-mail Security Solutions**

### Overview (cont.)

#### ■ Virtual Appliances

- ▶ Bundle virtual machines with hardened operating systems and preconfigured security software
- ▶ Require minimal dependency on the hardware, minimal configuration and provide increased service availability
- Cost-effective alternatives to software and hardware/software solutions
- Control-locked by the vendors

#### ■ Cloud-based Services

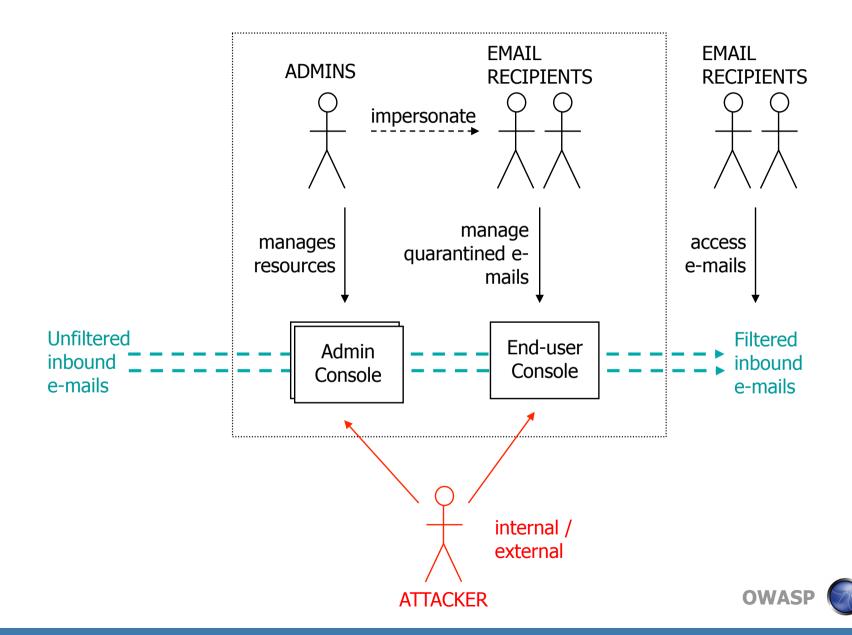
- ▶ Private (corporate) clouds
- ▶ Infrastructure-as-a-Service (IaaS) public clouds
- ▶ Software-as-a-Service (SaaS) public clouds
  - Requires no hardware or software installation
  - Minimises the administrative costs



## **Deployment of E-mail Security Solutions**

- On-premises solutions usually deployed in the DMZ
- SaaS public cloud; IaaS private/public cloud
- No IDS/IPS/WAF deployed to protect such solutions specifically
- Web-based management consoles provided for
  - remote administration of solution's resources (local users, quarantine filters, etc)
  - end-user quarantine management
- Intranet/Internet accessible
- ... what could possibly go wrong?

## **A Simple Threat Model**



## Risks of E-mail (in)Security Solutions

- Compromise the security of server/appliance
- Bypassing the vendor security controls used to lockdown the appliance
- Gaining and maintaining unauthorised access to appliance/ service administrative settings
- Compromising the service availability

■ What about...

## Risks of E-mail (in)Security Solutions (cont.)

#### ■ Stealth control of users e-mails

User A is a Admin AND

User A has access to appliance/service settings, including quarantine filters AND

Attacker B (internal/external) hijacks user A's account

Attacker B can control e-mails for valid users C..Z by falsely classifying it as spam AND

Attacker B can preview/read & release/delete e-mails falsely classified as spam

## Risks of E-mail (in)Security Solutions (cont.)

#### ■ Stealth control of users e-mails

User A is a end-user AND
Attacker B gains access to e-mail filtering settings for user A AND
Attacker B sets tampers the spam filtering settings for user BAND

Spam e-mails are available for preview/full review for user

Attacker A can preview/read & release/delete clean e-mails falsely classified as spam

## Risks of E-mail (in)Security Solutions (cont.)

- No timely discovery and mitigation of such attacks
- Vulnerable code is shared between various security solutions
  - ▶ attackers can compromise an entire family of products (from software to VA and SaaS solutions)
- Vulnerable IaaS and SaaS solutions could be used to devise attacks against
  - ▶ any enterprise (all) using the service
  - ▶ the service provider itself

## **Testing E-mail (in)Security**

#### **Case Studies**

- Marshal MailMarshal SMTP 2006 (current M86 Security)
- Barracuda Networks Spam Firewall hardware appliance
- Symantec Brightmail Security Gateway virtual appliance
- Astaro Security Gateway virtual appliance
- IBM Proventia Mail Security System virtual appliance
- Barracuda Networks Email Security Service SaaS
- Google Message Security (Postini) SaaS

**...** 

#### **Marshal - MailMarshal SMTP 2006**

### MVSA-08-001/CVE-2008-2831 - Multiple XSS

- Ingredients of a large-scale internal attack
  - ▶ non-admin user A injects malicious code into his/her SQM account
  - user A enables users B..Z to maintain his account (without previous consent)
  - unsuspecting users B..Z have all reasons to trust A, since is an employee of the same company
  - ▶ if users B..Z check A's account (why not?), they become victims of a successful XSS attack
- Attacker A gains control over the victims' SQM console, including what gets classified as spam
- Preview of quarantined e-mails available

## Barracuda Networks - Spam Firewall appliance

MVSA-08-003/CVE-2008-1094 - SQL Injection MVSA-08-002/CVE-2008-0971 - Multiple XSS

- Local admin user A injects malicious SQL code
  - extract information from internal database => information disclosure
  - ▶ run SQL heavy queries => DoS attack
- Exploitation of multiple XSS vulnerabilities could lead to Session Hijack

■ Barracuda Spam Firewall built-in controls did not allow timely detection and mitigation of such attacks

## **Symantec Brightmail Gateway**

MVSA-09-002/CVE-2009-0063 - Multiple XSS MVSA-09-001/CVE-2009-0064 - Broken Access Control

- An authenticated underprivileged user could
  - Access to other users' details

url\_placeholder/administrator/edit.do?*userID=1* 

Compromise the appliance's network and monitoring settings

url\_placeholder/setup/SiteSetupAppliance\$exec.flo?*flowId=0* 

- Create Admin users
  - => gain **full administrative control** of the appliance
- Symantec Brightmail Gateway built-in controls did not allow timely detection of such attacks

## **IBM Proventia Network Mail Security System**

MVSA-10-007/CVE-2010-0152 - Multiple XSS MVSA-10-006/CVE-2010-0153 - CSRF

- An un-authenticated attacker could
  - Persistently inject malicious scripting code
  - ▶ Hijack Admin accounts via malicious scripting code injected into resources accessible to Admin users
    - => attacker A could gain administrative control of the appliance

## **IBM Proventia Network Mail Security System**

MVSA-10-008/CVE-2010-0154 - Insecure Direct Obj Ref MVSA-10-009/CVE-2010-0155 - CRLF Injection

- Authenticated user with local admin privileges could perform
  - ▶ Path Traversal and Local File Inclusion
  - OS Command execution
    - craft & upload a malicious PHP file onto the appliance
    - execute the malicious PHP file
  - ▶ Cookies Injection & External HTTP Redirect
- IBM PNMSS appliance built-in controls did not allow timely detection of such attacks

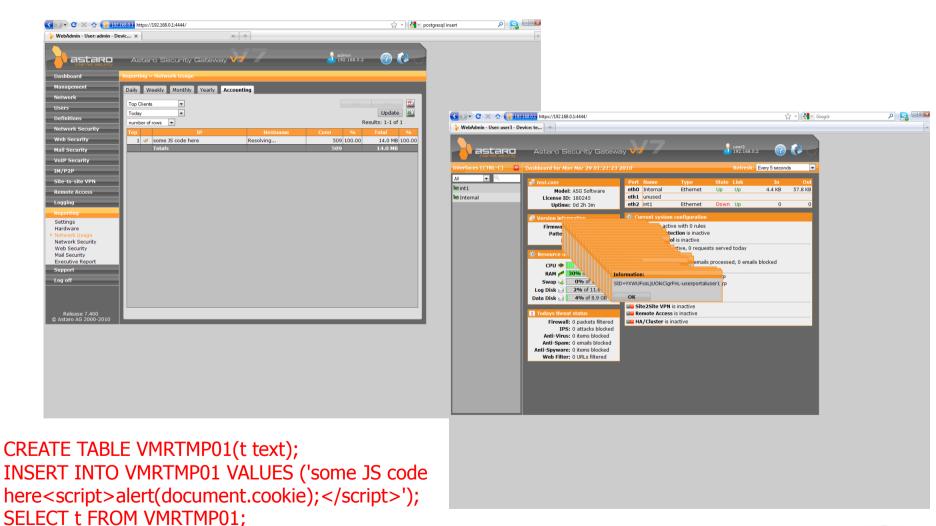
### **Astaro Security Gateway**

MVSA-11-008/CVE-2009-0044 - SQL Injection MVSA-11-009/CVE-2009-0045 - Multiple XSS

- Underprivileged users performing SQL Injection attacks
  - Information Disclosure
  - ▶ Data Alteration and Manipulation
  - Denial of Service
- Local admin user could target other admin users and regular underprivileged users by exploiting multiple XSS vulnerabilities
  - => session hijack and alteration of account settings
- Astaro Security Gateway built-in controls did not allow timely detection of such attacks

## **Astaro Security Gateway**

MVSA-11-008/CVE-2009-0044 - SQL Injection MVSA-11-009/CVE-2009-0045 - Multiple XSS



## **Barracuda Networks - Email Security Service SaaS**

**MVSA-10-011 - Admin Console Multiple XSS MVSA-10-014 - Control Center Multiple XSS** 

■ Email Security Service (Admin Console) - session hijack

### https://ess.barracudanetworks.com

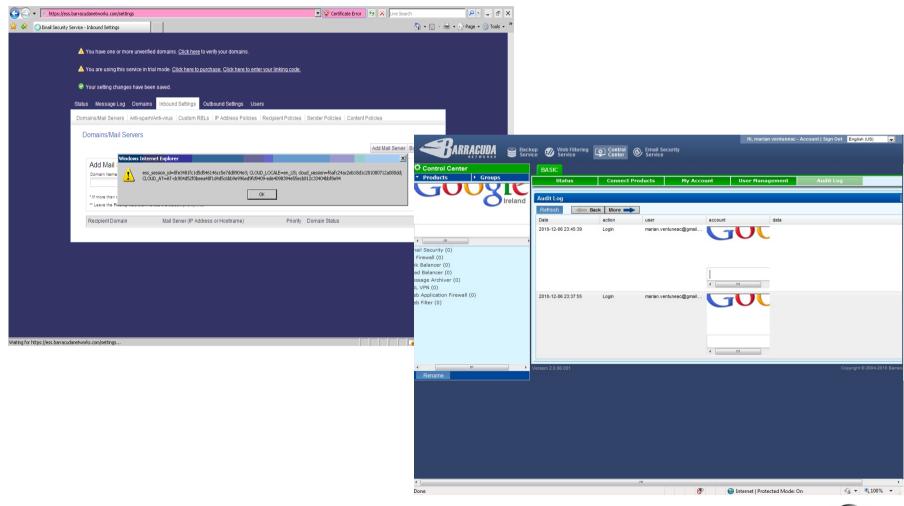
- Controlling users accounts and settings, users' e-mail quarantine settings
- Access to filtered e-mails
- ▶ Impersonate end-users & change password
  - => hijack end-user account
- Control Center Console session hijack

### https://bcc.barracudanetworks.com

▶ Controlling settings of various Barracuda appliances, including Spam & Virus Firewall, Web Filter, Web Application Firewall, etc

## **Barracuda Networks - Email Security Service SaaS**

## **MVSA-10-011 - Admin Console Multiple XSS MVSA-10-014 - Control Center Multiple XSS**



# **Google Message Security (Postini) SaaS MVSA-10-001 - SQL Injection (Message Centre II)**

■ Underprivileged users performing SQL Injection attacks

parameter sort\_direction of /junk\_quarantine/process and /trash/process

- Complete SQL error stack trace returned to the client (as HTML comment)
- Disclosing database information could be valuable in devising database-specific attacks
- Allowed extraction and manipulation of data from internal database
   => compromise data confidentiality and integrity
- SQL heavy queries could be handy when the attack is scaled up
   compromise data availability (DoS)
- Target existing Postini clients & targeting Google

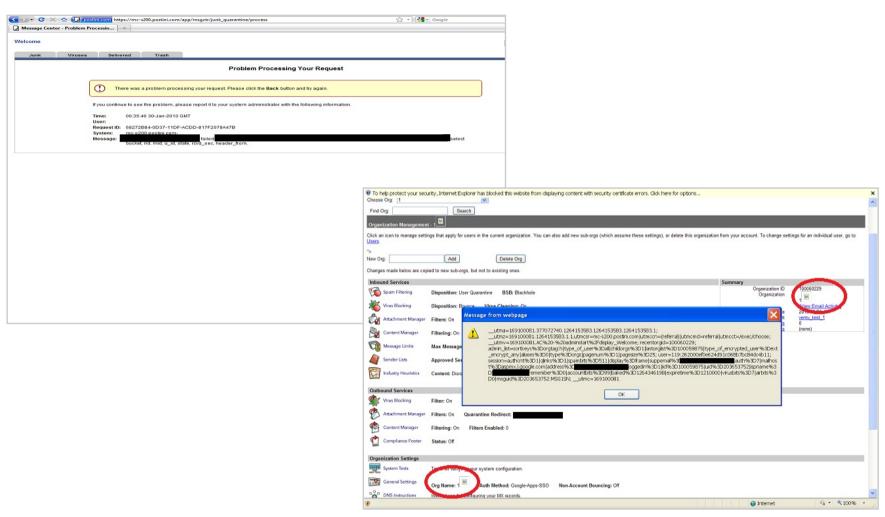
## **Google Message Security - Postini**

MVSA-10-002 – Multiple Persistent & Reflected XSS MVSA-10-003 – Improper Error Handling

- Security Console
  - ▶ An authenticated admin user could exploit persistent XSS
    - => target other admin accounts of the parent organizations
    - => target Google
  - Session Hijack
- Message Centre Classic & Message Centre II
  - Session Hijack
- Security Console and Message Centre II disclosure of
  - ▶ Technology used for services implementation
  - ▶ Internal paths for vulnerable resources
  - ▶ Database type & vendor & SQL error stack trace

## Google Message Security (Postini) SaaS

MVSA-10-001 - SQL Injection (Message Centre II)
MVSA-10-002 - Multiple Persistent & Reflected XSS



## **Google Message Security - Postini**

**MVSA-11-010 - Insecure Direct Object Reference MVSA-11-011 - Cross-Site Request Forgery (CSRF)** 

- Security Console authenticated admin for organization A
  - ► Could enumerate <u>all Google Apps clients with a Postini</u> <u>subscription</u> by using various Batch Processing commands
- Exploitation of multiple CSRF vulnerabilities identified in Security Console and Message Centre II console
  - ▶ Unauthorized changes to Security Console and Message Centre II console settings (change e-mail filtering settings)
  - When combined with successful exploitation of identified XSS vulnerabilities
    - => Session Hijack
    - => Potential access to end-user e-mails maliciously re-labeled as spam

# **Security Testing of E-mail Security Solutions A Brief Summary**

- Exploitation of identified vulnerabilities
  - ▶ Often requires low/medium complexity attacks
  - Compromises the solution's security
  - Could lead to exposure of confidential e-mails
- Vulnerable code is shared between various security solutions (from software to VA and SaaS)
- Security virtual appliances can be used by attackers
  - ▶ to discover vulnerabilities in safe and controlled environments
  - ▶ to devise low-footprint attacks

# **Security Testing of E-mail Security Solutions A Brief Summary (cont.)**

- Security risks for the cloud (Cloud Security Alliance)
  - ▶ the misuse of cloud computing
  - ▶ the usage of insecure APIs and interfaces
- Vulnerabilities identified in SaaS services could be used to
  - attack any enterprise using the service
  - attack the service provider
- No controls for timely discovery and mitigation of successful exploitation of such vulnerabilities
- No security baseline for testing such solutions

# **OWASP Security Baseline (Alpha) Project Description**

- Benchmark security of enterprise products/services against OWASP Top 10 (and other) Security Risks
- Open and comprehensive security assessments of enterprise products/services
- Guidance/support for vendor-independent security verification of enterprise products/services

https://www.owasp.org/index.php/OWASP\_Security\_Baseline\_Project

## **OWASP Security Baseline (Alpha)**

### **Project Goals**

- Establishing an OWASP community which actively identifies products/services and devise suitable security test plans
  - actively identify => use/work with/test/research it
- Benchmarking security of tested solutions using
  - ▶ OWASP security guidelines and material, tools, etc
  - Open-source testing tools
- Collaborating with various vendors on improving security of assessed frameworks/products/services
- Increasing awareness on available OWASP material and tools

## **OWASP Security Baseline (Alpha)**

### **Project Roadmap - E-mail Security Solutions Case Study**

#### ■ Alpha

- ▶ devise testing methodology mapping to OWASP Top 10 Security Risks, including test plan, techniques, tools, etc
- establish disclosure policy

#### ■ Beta

- publish testing methodology
- publish major case study
- gather community support

#### ■ Stable

- assess major products/services and publish the outcome
- collaborate with vendors to improve security of assessed solutions
- framework in pace for assessing other classes of products/services
- coordinate and publish community-validated results

## **OWASP Security Baseline (Alpha)**

#### **Work in Progress**

- Testing Methodology & Security Test Plans including
  - ▶ OWASP guidelines, cheat sheets, etc
  - manual and semi-automated techniques
  - open source and free tools (OWASP LiveCD, Backtrack, etc)
- Risk Analysis
- Disclosure Policy
- Security Advisories
- **.**..

## **OWASP Security Baseline**

#### **How Can You Contribute?**

- Anyone with an interest in improving application security
  - ▶ Security Engineers
  - Security Analysts
  - Penetration Testers
  - ▶ Security Researchers
  - Software Developers
  - **...**
- If you find an issue, don't stop! There is a very good chance there are more ©©©
- Contribute to build a comprehensive benchmark of similar products/services

# **OWASP Security Baseline Pending Release**

- Benchmarking Enterprise Email Security Solutions
- Benchmarking Enterprise Social Networking Platforms
- ...

#### **Thank You**

### marian.ventuneac@owasp.org

https://www.owasp.org/index.php/OWASP\_Security\_Baseline\_Project

https://www.owasp.org/index.php/Ireland-Limerick

http://secureappdev.blogspot.com

http://www.ventuneac.net